

POSITION VACANT – SERVICES CLUB CHAPLAIN BRISBANE'S NORTH SIDE

If you have a heart to minister to people experiencing gambling addictions and for the widowed, then this might be for you. A services club is looking for a chaplain part-time (approximately 20hrs a week) on Brisbane's North Side. We preferably require an experienced chaplain, and someone who can start a new initiative.

QUALIFICATIONS:

- Current registration with Chaplaincy Australia or ability to acquire
- Cert. IV or above in Chaplaincy, Pastoral Ministry, Community Services, or equivalent
- Mental Health First Aid training or the ability to acquire ASAP
- Current Blue Card or Working with Children Check

PREFERRED EXPERIENCE:

- 2 years demonstrated experience working in a chaplaincy/Christian ministry role.
- Demonstrated experience working in liaison with a wide range of community groups
- An understanding in working with people experiencing gambling issues and drug and alcohol addictions
- The ability to work with people experiencing complex life issues. I.e. Domestic violence, suicide ideation, or ethical complexities
- Desired experience in providing workshops, training, or information sessions
- Confirmed leadership gifting with effective skills in team building, engaging communication (including up front), networking and self-leadership
- Effective organisational skills that can juggle multiple priorities and provide clear and timely communication to key stakeholders.
- Demonstrated effective interpersonal skills that builds positive relationships with members of the community
- Demonstrated knowledge of mandatory reporting responsibilities
- Demonstrated ability to provide both verbal and written reports

CHAPLAIN RESPONSIBILITIES

Gaming Floor:

- Be friendly and welcoming to all who enter the club
- Chaplain to spend time getting to know regular patrons and to look for problem patterns of behaviours that can lead to severe gambling issues
- Chaplain to provide support for social, emotional, or spiritual needs that may be influencing dependencies
- Chaplain to be equipped with local referrals and supports, and to refer people on for external support as necessary

Staff:

- Chaplain to promote social, emotional, and spiritual support to all staff as required
- The chaplain can promote a positive culture and will proactively interrupt unhealthy conversations amongst staff
- Actively promote and ensure a workplace culture of safety, diversity, acceptance, integrity, accountability and faithfulness
- Build rapport with staff
- Make themselves available for debriefing
- Attend staff meetings as requested
- Provide social, emotional, spiritual, or mental health training, TED talk, or information sessions, or organise such an event as required
- Support leadership and management decisions

Patrons:

- Identify patrons who are lonely or isolated, and offer support
- Identify patrons who might be struggling with gambling issues and offer support
- Identify needs of those who are frequently coming to the club
- Build rapport with patrons
- Offer external referrals as necessary
- Promote, organise, or support community days. (ie. Mental Health Week, Harmony Day, RUOK Day, Mother's Day, Father's Day, Christmas, Easter, etc.)
- Chaplain to have access to quiet room for booked appointments

Chaplain Station:

- Set up a station for the community to visit or where they can book an appointment with the chaplain
- Provide information for social, emotional, or spiritual supports
- Provide a high standard of customer service to all patrons, through problem solving, and offering directions or advice as required

General Responsibilities:

- Maintain privacy and confidentiality with all conversations had with staff, patrons, and others
- Ensure clients are aware of the chaplain's mandatory reporting responsibilities
- Support a culture of diversity and acceptance, free from discrimination, bullying and harassment
- Participate in all mandatory training required for the role and participate in other forms of professional development, performance appraisal and feedback
- The chaplain is to undergo engage in monthly supervision organised by the chaplain with assistance from Chaplaincy Australia
- Adhere to requests made by management
- Provide written reports as required
- Keep accurate records of chaplaincy engagements
- Adhere to all WHS provisions
- Ensure alignment of all actions and interactions with the mission, vision and values of Chaplaincy Australia

Angie Herranz
QLD/ NT Director
Chaplaincy Australia
0483835198
QLDdirector@chaplaincyaustralia.com